

## Terms & Conditions

### Membership

- Unused massages do not expire and are transferred from month to month. (If you cancel your membership, all massages must be used within 2 months)
- Members receive discounts on additional treatments during a calendar month (Member Prices)
- Members receive membership prices for upgrades
- After 12 months, the agreement is automatically extended with 1 month's notice.

### Additional benefits:

- Refer a friend who becomes a member and you both get a free 25 minute massage.
- You can book your massage at one of our locations throughout the country at member price. However, prices may vary and the price of the place you take the massage will be charged. Check our website for any variations in pricing between different receptions and to make your booking online

### Membership

- Membership is an agreement of 12 months.
- Membership can be put "on hold" for up to 2 months, Cost per month 150kr
- Membership is not transferable to another person.
- All full membership 12 months is automatically renewed on a monthly basis after the first period, with one month's notice.

### General terms and conditions

- Företagsmassagen is not responsible for any lost items or other items, and reserves the right to refuse or cancel the massage in case of inappropriate behaviour.
- We apply zero tolerance to sexual harassment.
- We reserve the right to change the guidelines, terms, opening hours or pricing at any time by providing a reasonable notice of such change no later than 30 days before.
- All bookings are paid at 100% at the time of massage. You can cancel or reschedule appointments free of charge at any time at least 24 hours before the booked appointment. Cancellations or changes to appointments on the same day up to 4 hours before the booked time will be charged 50% of the booked time. Cancellations or changes after 4 hours will be charged 100%.
- NoShow charges 100%

**It is comfortable, affordable, consistently high quality and part of a better and balanced life - your membership with Företagsmassagen.**